

2022 Sustainability Snapshot



Awards and recognitions



6.6 billion

pieces of mail, parcels,
and messages

\$7.2 billion

in revenues

Environment

CLIMATE ACTION

**One of the first
150 companies
in the world**

(one of only four Canadian
companies) with a **net-zero
target approved by the SBTi**

**12%
decrease**

in scope 1 and 2 emissions
intensity (kt CO₂e/billion dollars
revenue) compared to 2019

Published our
second **Task Force
on Climate-related
Disclosures report**

**6%
decrease**

in scope 1 and 2 emissions
compared to 2019

ZERO WASTE

**Diverted
67%**

of waste from landfill

**Completed four
zero waste pilots**
across the country

Installed
**172 touchless
water bottle
filling stations**

Three leaders
recognized as
environmental
champions
by the **Clean16** and **Clean50**

Clean16
exceptional contributors to the clean economy
contributeurs exceptionnels à l'économie propre

Clean50
exceptional contributors to the clean economy
contributeurs exceptionnels à l'économie propre

Recognized as
**Corporate Climate
Leader by CoreNet**
at the Canadian Real Estate
Conference for a second year



Canada Post's People and
Safety team recognized as
**Canadian HR
Team of the Year**



Canada Post's Security &
Investigations team awarded the
**2022 Policing
Partnership Award**
for contributions to safety and
wellness in Indigenous and
northern communities



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Social



COMMUNITY FOUNDATION

\$12.3 million donated
to 1,100 initiatives nationwide since 2012

\$1.3 million donated
to 101 initiatives nationwide in 2022

INDIGENOUS RECONCILIATION

Invested

\$1 million
to enhance and expand
postal service in Indigenous
and northern communities

Opened
three more
community hubs
across Canada

LEARNING AND DEVELOPMENT

829,000 hours
of training delivered

ACCESSIBILITY

88.8%
digital accessibility across
all active digital products

Building B at head office
certified to
Rick Hansen
gold standard
for accessibility

Published our
first Accessibility
Plan

HEALTH AND SAFETY

15% reduction
in lost time injury frequency rate

EQUITY, DIVERSITY AND INCLUSION

Senior management*
includes

43.5%
women

22.6%
persons with disabilities

14.5%
visible minorities

SECURITY OF THE MAIL

1,118 security
of the mail
awareness
sessions
with frontline employees,
contractors, and the
general public

120 security
of the mail
awareness
sessions
with Indigenous community
leaders, law enforcement,
and local postal officials

Governance

CORPORATE GOVERNANCE

40% women,
10% visible
minorities
on the Board of Directors

PUBLICITY POLICY PROGRAMS

In 2022,
Canada Post delivered
more than
730,000 items
used by persons who are
blind or partially sighted
free of charge

ESG metrics
account for **25%**
of our CEO's scorecard
and a minimum
of 15% of the scorecards
for the Officers of the company
(vice-presidents and senior
vice-presidents)

RESPONSIBLE INVESTMENT

\$277 million
invested in renewable energy
and energy storage through the
Canada Post Pension Fund



RESPONSIBLE PROCUREMENT

Over \$900 million
procurement spending with Indigenous, diverse, and small or
medium businesses and B corporations

*Includes General Managers and above